

**ILVA COMMERCE & SCIENCE COLLEGE**

**Internal Examination- 2020-21**

**Class BBA III<sup>rd</sup> SEM**

**Subject: Organizational Behaviour**

**Note- Attempt All Questions-**

- Q 1) Explain the concept, significance and scope of Organizational behaviour.
- Q 2) What is Perception? Why it is important?
- Q 3) Define Motivation. Compare and contrast Maslow's Hierarchy of Need theory with Herzberg's Motivation theory.
- Q 4) Give a short note of Conflict Process.
- Q 5) Distinguish between Values and Attitudes. What are their sources?