

ILVA COMMERCE & SCIENCE COLLEGE

Internal Examination- 2020-21

Class BBA IIIrd SEM

Subject: Operations Management

Note- Attempt All Questions-

Q.1) What is productivity? How is it different from production? Why is productivity measurement more different in case of services activities than manufacturing activities?

Q.2) Describe the term 'Operations Management'.

Q.3) Compare various types of plant layouts.

Q.4) Discuss various models which are available and helpful in identifying a near ideal location.

Q.5) Explain the quality control charts. Differentiate between the P-Charts, X-bars and R-charts.